



V-Text™

Standalone

USER MANUAL

ENGLISH

V-Tex[™] Technology
Developed By
Enviro-Cool UK London

Warranty

Register warranty here to claim the warranty for this product.

The warranty policy can be found [here](#)

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1 Content

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2 SAFETY INFORMATION

2 Safety Information

Do not operate this equipment until all personnel concerned have read and understood the safety information and instructions in this user guide. The basic safety precautions while using electrical appliances should be followed in conjunction with the above.

Improper use of the product described herein can cause personal injury and property damage.

2.1 User Responsibility

Most accidents that occur during the operation and maintenance of machinery are the result of failure to observe basic safety rules and procedures. Accidents can be avoided by recognising that any machinery is potentially hazardous and by following the best practice guidance in this handbook.






- Only competent personnel trained, qualified, and approved by Enviro-Cool UK Ltd should perform repair procedures. This equipment has been designed for indoor use and if used outdoors sufficient care is to be taken to avoid direct sunlight, exposure to rain, high temperature, high humidity, etc.
- When handling, installing, or operating this equipment, personnel must employ safe practices and observe all related regulations, health & safety procedures, and legal requirements for safety.
- The user is responsible for the appropriate site preparation and maintenance.
- Ensure that the V-TEX Standalone is operated and maintained in conjunction with this manual.
- Ensure that the equipment is electrically isolated, prior to carrying out any of the scheduled maintenance instructions specified within this user guide.



This user guide is available online for future reference. If the V-TEX Standalone unit is sold, transferred, or moved, ensure the new owner receives the user guide to familiarise themselves with its operation and features.

Note: This manual includes warnings and guidelines for the most known potential hazards, but Enviro-Cool UK Ltd cannot anticipate every possible risk. If the user follows an operating procedure, uses equipment, or adopts a working method not specifically recommended by Enviro-Cool UK Ltd, they must ensure that the equipment will not be damaged or become hazardous to people or property.

2.2 Markings & Symbols

The following markings and international symbols are used on the equipment or within this manual:

	<p>CAUTION Risk of fire</p>		<p>WARNING Keep ventilation openings, clear of obstructions.</p>
	<p>CAUTION Risk of fire replacement fuse: 5 x 2 5A, time delay (T) rating</p>		<p>DANGER Isolate from the mains before opening the cover.</p>
	<p>The appliance contains R290 (Isopropane – UN Number 1978), which is flammable. It has undergone safety reviews, is sealed, and contains a safe volume of R290. However, always observe the following warnings during storage, use, and handling: Shipping and packing should be done by competent personnel. The system should be accompanied by a Dangerous Goods Note and a Class 2 label as shown.</p>		

	<p>Pressure</p>		<p>The V-Tex Standalone contains refrigerant gas (R290a) that requires specialist disposal. Dispose of this equipment at an appropriate collection point for recycling electrical and electronic equipment.</p>
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2.3 Key Warnings & Checks

Always follow these conditions:

- Never store dangerous items inside or near the V-Tex Standalone, such as aerosol cans, combustibles, explosives, strong acids, or alkalis.
- Do not climb on the appliance.
- Be careful to avoid trapping your fingers.
The unit is intended for residential and commercial use in a dry, indoor location. It is specifically designed for sealed beverage chilling; no other use is sanctioned.
- Keep V-Tex Standalone ventilation gaps free of obstructions (see diagram, section 4.5).
- Do not use mechanical devices or other means to accelerate the defrosting process unless recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- This unit is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless supervised or instructed by a responsible person.
- Do not store or use this system outside the ambient temperature range of 10 to 32 °C.
- Do not tilt more than 15 degrees from vertical.
- Comply with manual handling regulations when moving the unit. Use appropriate manual handling aids and PPE. Never move it without aids as the appliance is heavy.
- Do not attempt to move the unit after filling it with water. Drain the system according to the procedures in this manual before moving it.
- Servicing must be carried out only by an Enviro-Cool approved maintenance technician.

3 INSTALLATION & SET-UP

3 Installation & Set-up

3.1 Preparing for Installation

- If the equipment is to be stored before installation, do not remove it from the packaging. Ensure it is stored upright as indicated by the arrows on the packaging.
- Verify that the V-Tex Standalone unit has not been damaged during transportation. If it is damaged, contact the supplier and do not proceed with the installation.
- Ensure the intended location is free from obstructions and is clean. It is recommended to install on a hard floor to maintain the maximum ventilation gap. If soft flooring material is used, ensure a minimum gap of 20mm is maintained between the floor and the unit on all sides (see diagram in section 4.5). Allow access for lid opening and closing, and bottle positioning. The V-Tex Standalone unit should be installed on a flat, sturdy floor capable of withstanding the weight of the equipment when fully loaded (>130kg) and the additional local weight of up to four 100kg persons.
- Install and use the unit in a well-ventilated area. Provide additional space so the V-Tex Standalone can be moved, allowing unrestricted access during servicing and maintenance.

Note: The storage area should be secure and meet the environmental conditions specified in the technical specifications. If the V-Tex Standalone is stored in conditions outside those specified, move it to its final location (installation site) and let it stabilise before unpacking. Failure to do so may cause condensing humidity and potential product failure.

3.2 Installation

- Carefully remove the V-Tex Standalone unit from its packaging using tools, not bare hands.
- Remove the front access panel by carefully pulling the top corners to release it. Set it aside to avoid damage. The access panel has discrete clips designed for occasional access to the filter, bottom tray (compressor condenser, cooling tank), and controller.
- Remove the back panel using a 5mm Allen key or socket. Set it aside to avoid damage.
- The unit can be lifted from the pallet by two personnel, one at the front and one at the back, holding the centre frame.
- To avoid accidental movement once installed, extend at least one of the two front feet using an M8 drive socket or spanner until it reaches the floor. This will account for an uneven floor, reduce vibration, noise, and prevent accidental movement during operation.
- Ensure the ventilation gap between the unit and the floor, spanning the full perimeter of the V-Tex Standalone, is kept clear and free from blockages. Maintain a minimum clearance of 20mm on all sides for airflow and minimum clearance of 400mm on the top.
- Position the equipment so it is easy to operate and disconnect from the electrical supply.
- Ensure all cabling and pipe routing do not present a trip hazard and are shielded from accidental damage.
- Replace the panels once the unit is positioned.
- Once the system is fully installed switch the unit ON.

Note: Additional information on key features including the access panel, air gap, and adjustment feet can be found in section 4 of this manual. Allow 3 hours after transportation before starting the compressor. Ensure the hose is not folded or bent, does not present a trip hazard, and is shielded from accidental damage.

3.3 Electrical Connection

- It is the customer's responsibility to provide a properly protected electrical supply to the unit. It is recommended that this supply includes surge protection. Position the equipment so it can be directly connected to an electrical outlet without using an extension cord.
- The unit comes with a fused, moulded cord set for direct connection to an electrical socket outlet (locate the cord in the cooling chamber). The connection point is located on the left-hand side of the back panel.



- Connect the cord set, plug the unit, and switch the power on. The initial setup will commence, as indicated on the display. Follow the on-screen instructions to complete the setup.
- If the supply cord is damaged, it must be replaced with a special cord or assembly available from the manufacturer or their service agent.
- Ensure the appliance is properly grounded. Only use a replacement fuse of equivalent rating: 5 x 20mm, 5A, time delay (T) rating.

3.4 Water Filling

The V-Text Standalone requires the cooling tank to be filled manually to an appropriate level of 33 litres to operate. The unit cools and maintains 11 kilograms of ice formed from the added water, with the remaining water being kept cold for use in chilling drinks. So, for the unit to function correctly, it requires an optimal water level (27-33 liter).

Use a container to fill the tank with water.

3.4.1 Manual Filling of the Unit

- To fill the unit, access the water tray from the back.
- Lift the bar mat and set it aside. Lift the grey tray upwards.
- Take care to prevent spillage and overfilling during this process.
- Ensure the water container is appropriate for potable water, clean, and free from chemicals or debris. Use a container that allows controlled pouring without spillage.
- Before filling, ensure the hoses are connected to the water-cooling chamber and the drain tap is closed. Add water slowly, monitoring the display for the water level. Stop adding water when you hear a beep and the display indicates start initialisation.

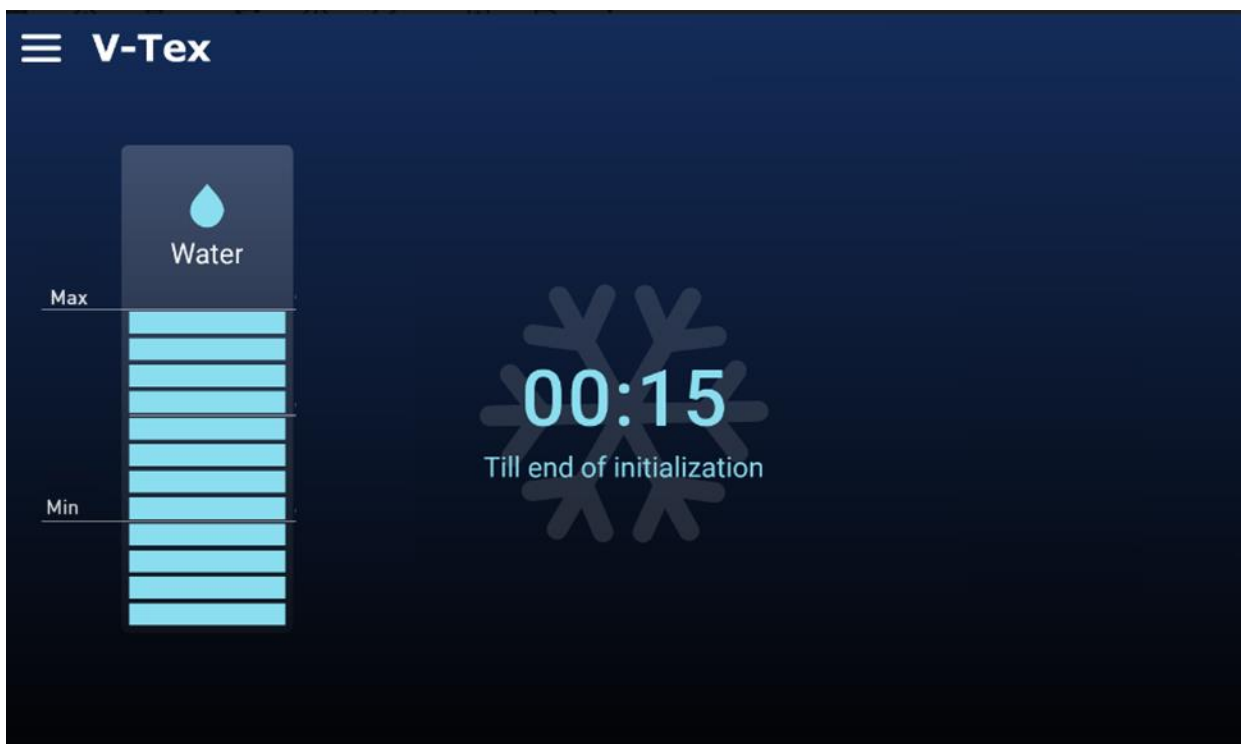
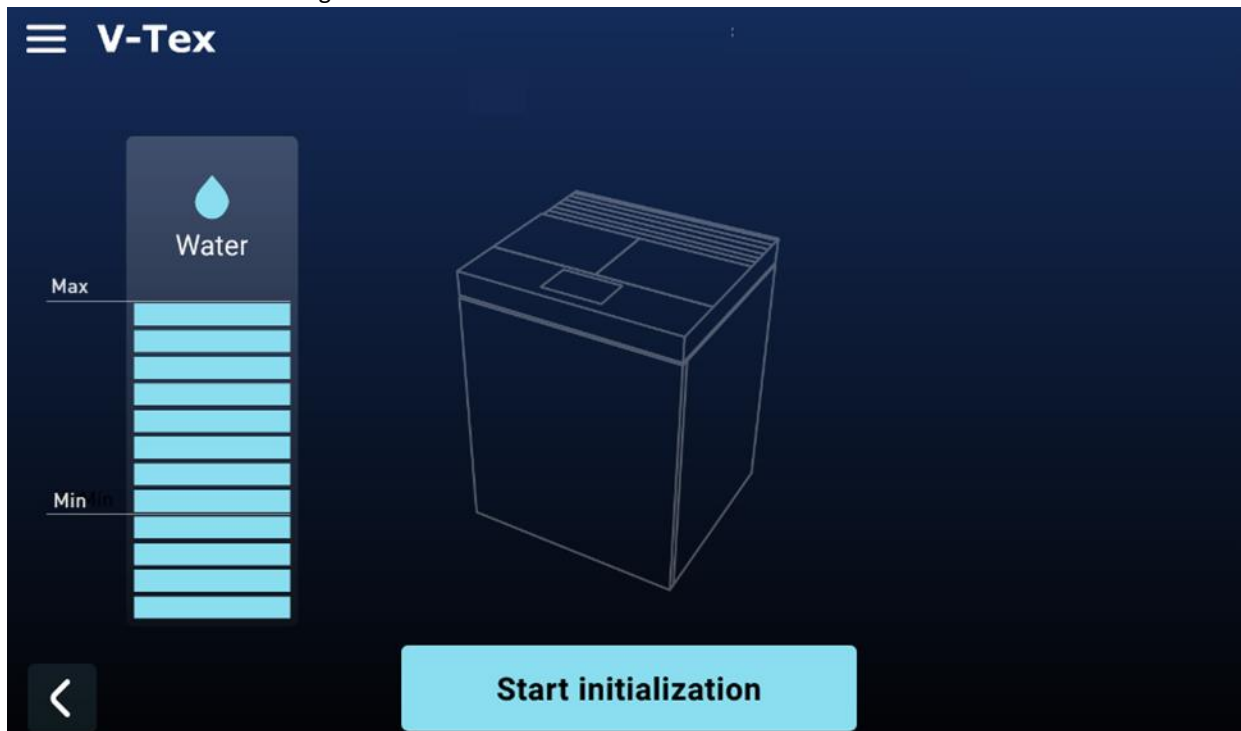
Note: An electrical water level detector is installed to prevent the system from operating if the water level is too low. It is crucial to fill the system slowly, particularly as the fill level approaches. In case of overfilling, excess water can be drained using the water drain procedure outlined in Section 6.4 "Replacing."

WARNING: Do not overfill as it can cause personal injury and property damage. Take care to avoid spills. In case of a spill, isolate the area immediately.

3.5 System Start-up Initialisation

The start initialisation screen will appear once the V-Tex Standalone cooling tank is filled with water. Press the start initialisation button to activate the intelligent sensors, which will trigger the refrigeration start-up and begin ice formation.

You will observe the following screen:



The water temperatures at different levels are displayed on the screen. Ice formation is essential for operation. Please wait until the initialisation process is complete. When starting the machine for the first time, this process takes 6-8 hours, so the unit will continue initialisation despite the timer getting to 00:00. Do not use the system to cool beverages during this start-up period. After all temperatures fall below 5°C, the screen switches to the

station selection screen. However, it is advisable to wait a bit longer until the units reach below 2°C before cooling the drinks.

Note: Using the system at < 5°C will result in errors in cooling times and may cause the system to not run.

3.5.1 Water Overfill

The V-TEX Standalone is designed with a limited water capacity and can accommodate a small amount of overfill as an emergency fail-safe to protect the electronics against minor overfills or spills. Any overfill above the maximum limit may affect the performance. Follow the filling instructions in section 3.4, avoid spillage, and do not overfill after the beep sound or screen change to initialisation.

Do not worry if there is a overfill. The overflow vents to the floor.

In the event of an overfill, isolate the machine by switching it off and unplugging it from the power supply. Allow time for the overflow to vent out. Wipe the floor dry and then restart the machine.

4 SYSTEM OVERVIEW

4 System Overview

4.1 Technical Specifications

This specification is valid when the equipment is located, installed, operated, and maintained according to this user guide.

Electrical Data		
Supply Voltage	VAC	230V (207 - 253V), 50Hz 110 V,60 Hz option is also available
Connection type	-	IEC 60320 - C13
Current	A	3
Max Power	W	450
Fuse ⁽¹⁾	A	5
Refrigerant	-	R290, propane, C ₃ H ₈ . Mass 99g
Climate Class	-	T (Tropical)

⁽¹⁾ Fuses are Anti-surge (T), 250V, 5x20mm HBC, Breaking capacity 1500A @250V, IEC60127, UL R/C.

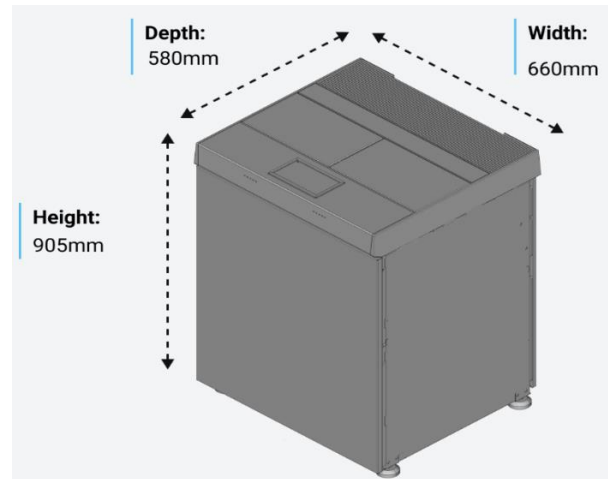
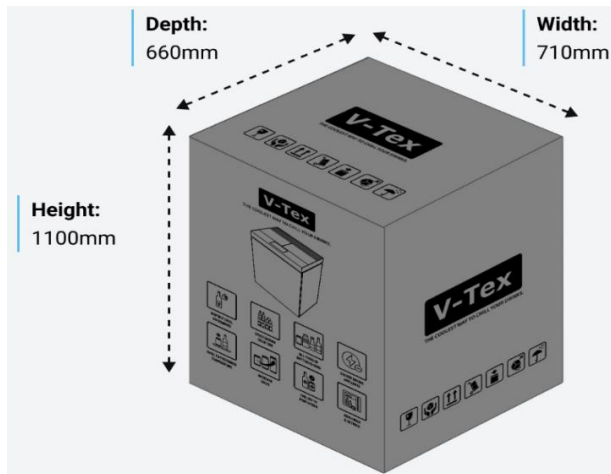
4.2 Environmental

Environmental Data		
Intended Operating Temperature (Ambient)	°C	+10 to +32
Relative Humidity		Maximum relative humidity is 80% for temperatures up to 31°C, decreasing linearly to 50% relative humidity at 40°C.
IP Rating		IP21, indoor use only
Pollution Degree ⁽¹⁾		2
Overvoltage Category ⁽²⁾		II
Maximum Altitude	ft. (m)	6562 (2000)
Noise	dB(A)	< 65
CFCs/ HFCs		None. R290 is used due to its negligible ozone depletion potential and very low global warming potential

⁽¹⁾ Pollution Degree 2 indicates that for safe operation of this equipment, only non-conductive pollution (i.e. solids, liquids or ionised gases) or temporary condensation may be present within the environment.

⁽²⁾ Overvoltage Category 2 indicates that this equipment is designed for connection to building sockets with a nominal supply voltage up to 230V.

4.3 Weight and Dimensions



Dimension	Boxed	Unboxed
Height	1100 mm	905 mm
Width	710 mm	660 mm
Depth	660 mm	580 mm
Floor Area	0.38 m ²	0.35 m ²
Weight	110 kg	100 kg

4.4 Main Features

1	Power input connector	8	Front panel
2	Ventilation gap	9	Bottom Tray
3	Glass Lids (x2)	10	Drinks Holder (x2)
4	Water tank cover	11	Controller
5	Cooling Chamber (x2)	12	Water filter
6	Bar Mat	13	Stabilisation feet
7	Control Panel	14	Status light

4.5 Ventilation Gap

V-Tex Standalone has been designed with discrete ventilation as follows

Ventilation and Operation Requirements	
Top	400mm
Sides	20mm
Back	20mm
Bottom	20mm

4.6 Lid

Each lid features a secure push-push locking mechanism. To open the lid, push and lift. To close, lower the lid and push again. Take care not to damage the lid, fixtures, or seals.

WARNING: Do not place heavy objects on the unit as this may damage the glass and/or hinge mechanism. The system will not operate with the door open. Do not attempt to override the door switch.

4.7 Drinks Holder

- Lift the glass lid to access the drinks holder. The drinks holder is a patented technology of Enviro-Cool, which grips the drink according to its size. Opening and closing the lid automatically centres the drink.
- To use, open the lid fully, ensure the grippers are fully opened, insert the drink into the holder and press it down gently to secure the bottle.
- The system has a series of grip levers that are set in three positions for larger, smaller, and medium beverages. These are locked or unlocked by opening and closing the lid.
- Always ensure drinks are fully inserted. Only use round containers (viewed from above) to avoid excessive vibration and damage.
- To remove the drink, hold it firmly at the top, lift it slightly, and then remove it.

WARNING: The drink will be cold and wet and may slip. Handle it with care. Only use sealed beverages. Do not insert foreign objects. Only place one drink in a holder at a time.

4.8 Cooling Chambers

WARNING: Do not store any foreign objects. Do not overfill. Do not use chemicals other than those listed in the “Caring for V-TEX Standalone” section of the handbook.

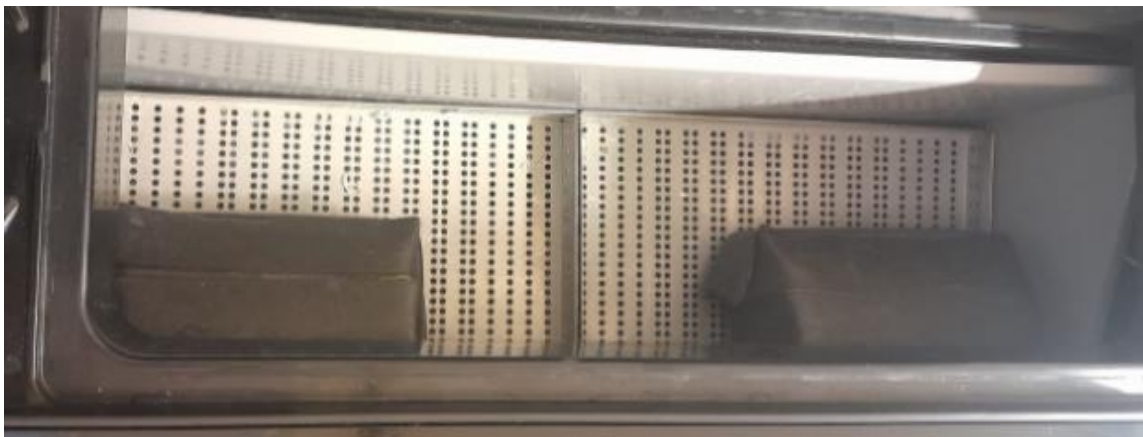
4.9 Access Panel

The access panel features discreet clips. It is designed for occasional access to the filter, bottom tray (compressor condenser, cooling tank), and controller.

WARNING: Do not attempt to remove internal panels.

4.10 Water filter

The filter can be accessed by lifting the bar mat and back tray. The below picture shows the correct location and orientation when inserted.



WARNING: Ensure a filter is always present before filling the machine with water. Never operate the machine without the filter.

4.11 Adjustment Feet

The unit has four adjustment feet to level it and prevent unwanted movement. Access the feet at the bottom corners and adjust them by screwing up or down.

4.12 Controls

The main user interface features a touch screen. Buttons and text are displayed graphically and change according to the user's touch.

WARNING: Do not touch the display with wet hands. Use only your fingers to operate the display. Do not place any items on the display. Avoid spilling liquids on the display. If a spill occurs, isolate the V-TEX unit, clean and dry it, and switch it on.

The LCD provides the user with the following information:

- Instructions and options
- The selection and status of each cooling chamber
- Warnings and error messages
- Unit controls

5 USING V-TEX Standalone

5 Using V-Tex Standalone

5.1 Prior to Use

Ensure the water is filled to the required level, switched on, and allowed to initialise (see Sections 3.4 and 3.5). If the water temperature is over 2°C, functionality may be impaired. In this case, wait until the temperature lowers. If the temperature exceeds 5 degrees, the cooling cycle will not start.

5.2 Cooling Beverages

The V-Tex Standalone is quick and easy to use. Use the touch screen and follow the on-screen prompts to cool the drinks.

- Select station 1 or 2.
- Open the lid by pushing it down and then lifting it.
- Insert the beverage, ensuring it is fully inserted and secure.
- Close the lid by lowering it and pressing down until it clicks into place.
- Select the type of drink (Can, Plastic, Glass or Wine).
- Select the volume and temperature (the last used option will be preselected) and press start.
- Wait for the cycle to complete.
- Once finished, open the lid and remove the drink.

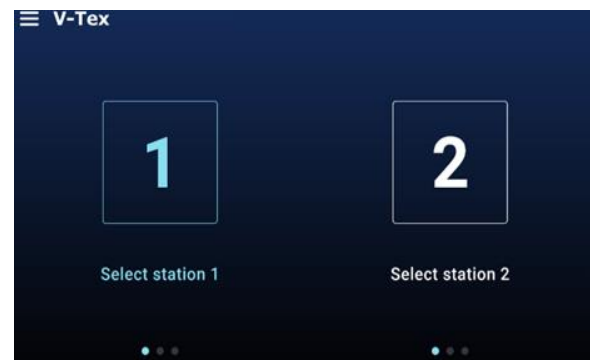
Notes: For additional information on key system features, see Section 4. If the door latch is not correctly closed, the system will not operate for safety reasons. The time to cool a product depends on the type of beverage, size of the container, and your cooling preference.

WARNING: Only use sealed beverage containers. Do not insert open or damaged containers. V-Tex Standalone is designed for use with round beverage containers (viewed from the top). Other shapes, such as square or asymmetric bottles, may cause excessive vibration and damage. Do not insert foreign objects. Ensure the unit is free from such objects before use. Do not open the lid while the cycle is running.

5.3 Selecting a Cooling Chamber

V-Tex Standalone has two cooling chambers that can be used simultaneously.

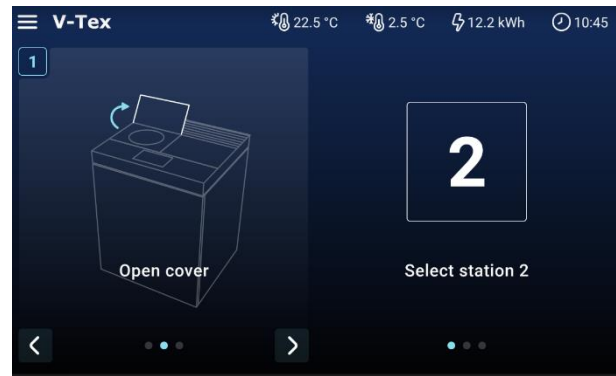
1. Press 1 (left) or 2 (right) to operate the corresponding cooling chamber. After pressing the button, the screen will change to the next option, showing how the drink should be placed in the unit.
2. Press the back button at the bottom left corner or the alternative number to switch between chambers.



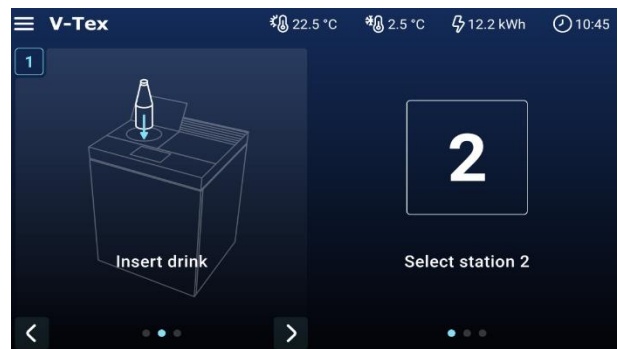
5.4 Positioning the drink

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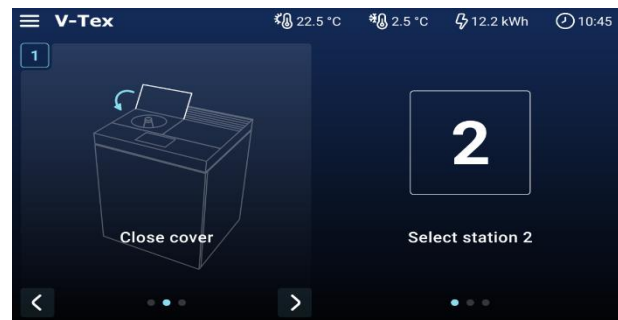
1. Press and lift the glass lid. Ensure the grippers are fully opened.



2. Insert the drink until it reaches the bottom of the holder. Ensure it is properly gripped.



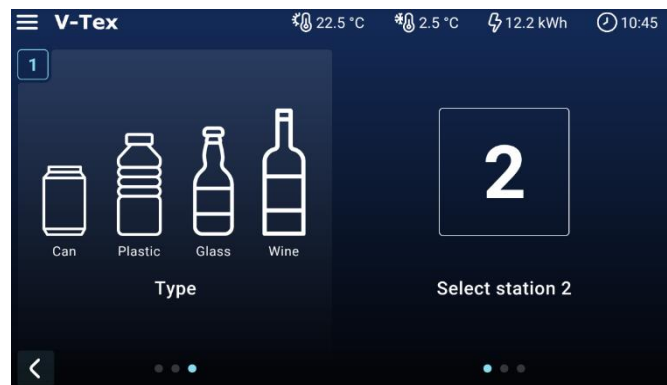
3. Close the glass lid and press down to secure it.



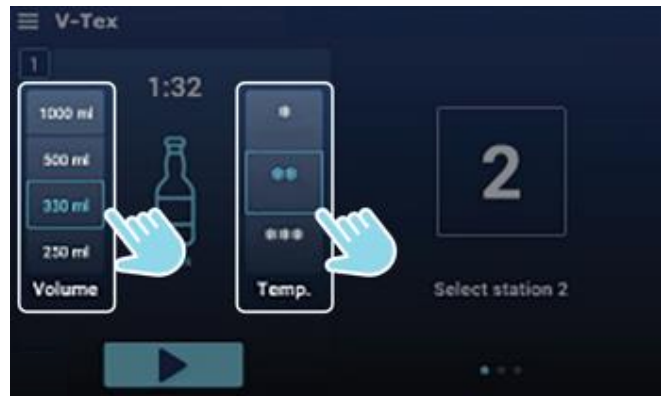
Note: pressing backwards will return to the home screen. Pressing the right arrow will take to type selection page.

5.5 Cooling

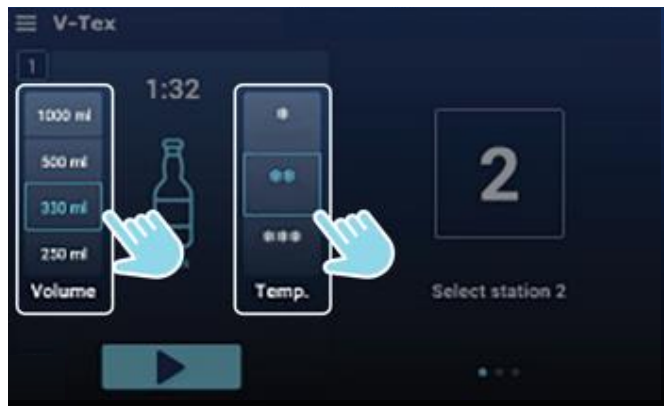
1. Select the appropriate type of drink. Four options are available: Can, Plastic, Glass and Wine.



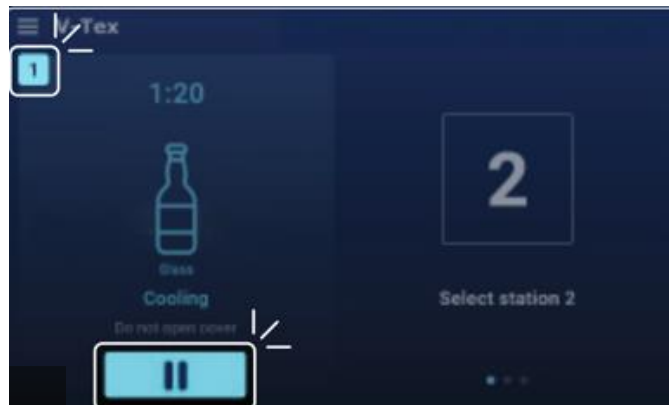
- The last used volume and temperature option will be pre-selected.



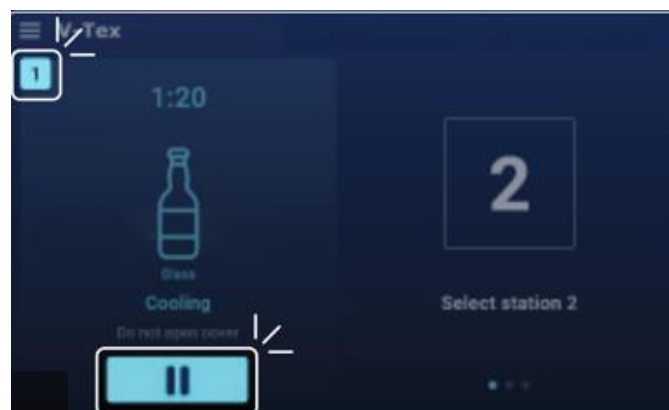
- Make custom changes according to user preference and press play.



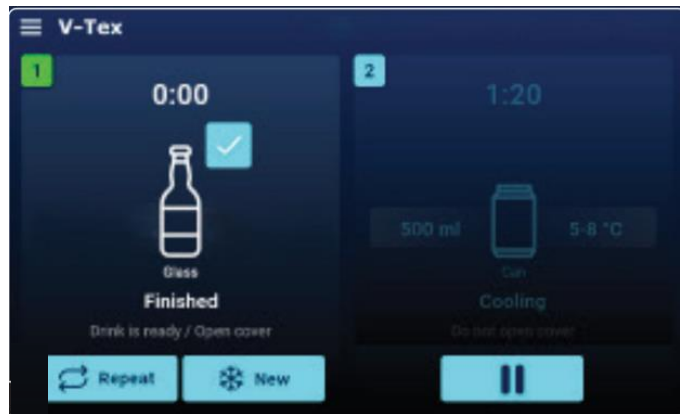
- Cooling starts, and the time remaining is shown.



- Select the other station at any time. The chosen station will be highlighted, and the other station will dim.



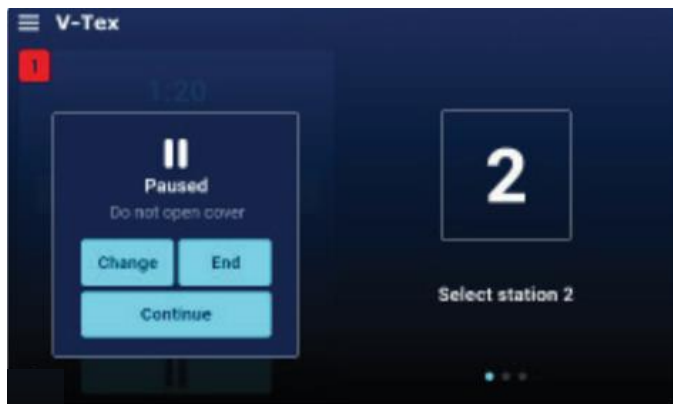
- After the timer ends, the cycle is finished and the drink is ready. Open the cover to access the drink.



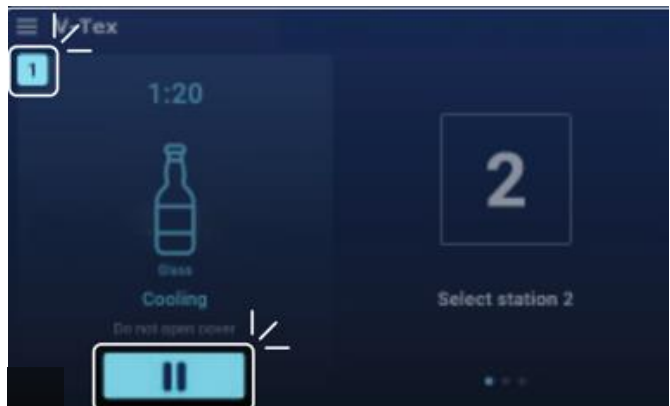
5.6 Pausing, Changing or Stopping a Cooling Cycle

If you need to pause or stop the cooling cycle, follow these steps:

- Press the Pause icon (two vertical parallel lines) to pause the cooling cycle. Change, End, and Continue options will appear.

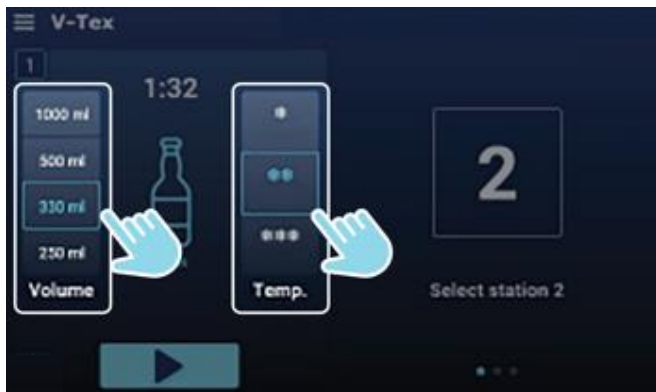


- Press Continue to resume cooling cycle from where it stopped.



- Press Change to change the volume and temperature.

Note: To change the Type press back.

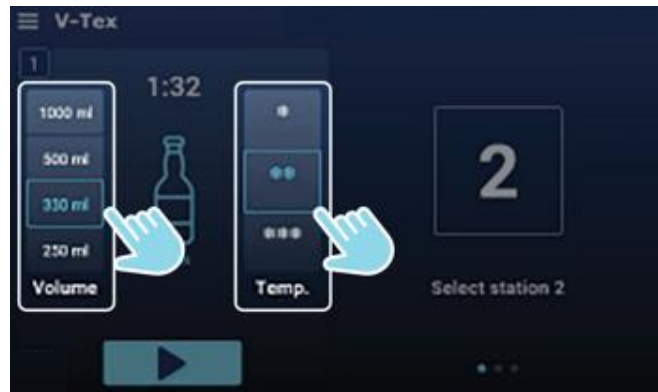


- Press End to end the cooling cycle

5.7 Repeat Option

When a cooling cycle finishes, the Repeat option is available:

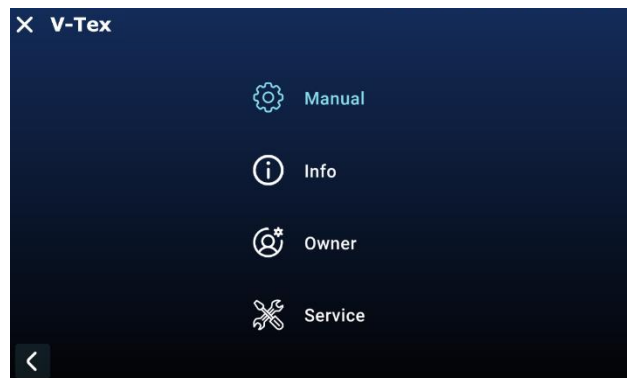
1. Press Repeat to use the same settings for the next cooling cycle.



5.8 Adjusting Settings

A range of settings can be easily updated:

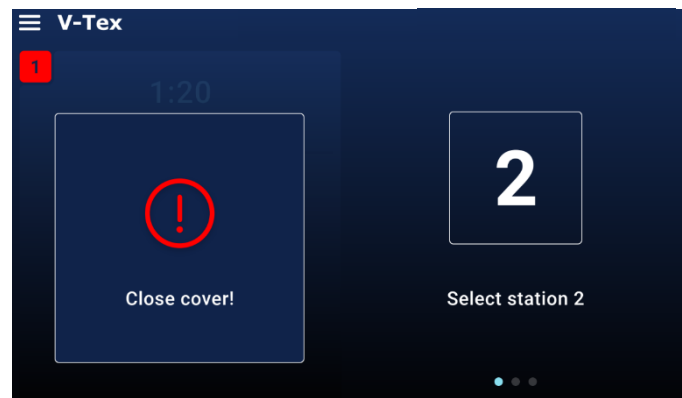
1. Press the three horizontal lines on the top left-hand corner to access the settings.
2. From the settings menu, you can access the Manual, Info, Owner and Service options.
3. Manual shows the operating procedure, info gives the water and ice temperatures, and service gives access to service menu where the individual components can be operated.



5.9 Common Warnings

The system is designed to alert the user to specific issues:

1. If the cover is opened during the cooling cycle, a "Close Cover" error appears, and the cycle stops. Never try to open the cover during the cooling cycle.



2. When lid is closed, the cycle resumes automatically.

3. If the system is left idle for 2 minutes after a selection is made, the system times out and returns to the home screen.

5.10 Stand-by Mode

The V-Tex Standalone is designed to remain permanently switched on, similar to a standard refrigerator. When the unit is not in use, it enters standby mode, using less than half the energy of a refrigerator. In standby mode, the system automatically monitors and maintains the temperature of the fluid reservoir and the amount of ice. Intermittent noise from cooling fans and the refrigeration system is normal during this mode.







6 CARING FOR V-TEX

Standalone

6 Caring for V-Tex Standalone

6.1 Service Schedule

The system employs conditional and time-based servicing (whichever occurs first). The minimum time-based service intervals are outlined below. The V-Tex Standalone unit will prompt essential procedures if required sooner due to factors such as heavy usage.

Component	Operation	12 Months Service A	24 Months Service B
Vents	Check that vents are free of obstructions		
Cooling Tank	Drain water and refill		
Cooling Chamber	Clean the cooling chamber and drain the water		
Filter	Check and clean the filters		
Inspection Service	Service B Authorised technician – inspect cooling system, motors, sensors, and switches.		
	Procedure		

The services mentioned above are to be done by competent service personal and they are inclusive in the after sales warranty. The user needs to book the service well in advance to avail these services.

6.2 Replacing Water

Every 12 months, remove the current water and replace them with fresh potable water (see sections 6.4 and 3.4). Drain the water manually using a container.

WARNING: Do not use mechanical devices or other methods to accelerate the defrosting process, except those recommended by the manufacturer.

Note: Please follow the [link](#) to access How to Videos

6.2.1 Manual Draining of the unit

1. Switch off and isolate the machine. Allow the water to settle before proceeding.
2. Remove the front access panel by carefully pulling the top corners to release it. Place it aside to avoid damage. See section 3.2 for details. The access panel is secured with discrete clips.
3. Take the hose connected to the drain tap outside. Turn the tap to drain the water.

4. The system has a capacity of approximately 33 litres. Assess your safe lifting load for transporting wastewater to the nearest drain. Use a suitable container. Ensure the container's weight is manageable for lifting. Dispose of the water and repeat until the unit is empty.
5. To melt the ice, leave the system overnight. To speed up the process, you may drain the chamber with ambient water. Do not use force or mechanical methods to accelerate melting.

6.2.2 Re-filling the system

Refill the system following the instructions provided earlier in this manual (see section 3.4).

6.3 Cleaning

Warning: To reduce the risk of electric shock, always unplug the equipment from the electrical outlet before cleaning.

Drain the water from the system. Clean the bottle-holding chambers with mild detergent or with water.

Note:

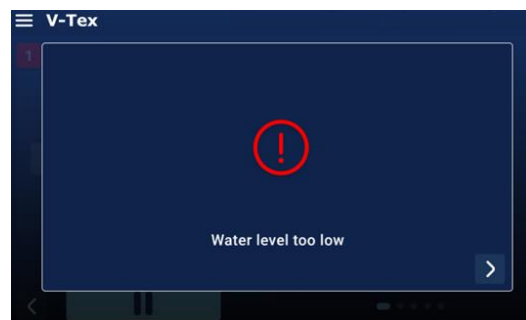
- Clean the system with warm water and a neutral detergent. Avoid harsh abrasives or caustic cleaners.
- Thoroughly rinse and dry the inside of the container with a soft, dry cloth. Ensure the inside of the V-Tex Standalone is completely dry after cleaning.
- Clean the lid seals with warm, soapy water and mild soap only. Avoid damaging the seals, as this will impact the V-Tex's Standalone performance.
- Clean the outside of the V-Tex Standalone with warm, soapy water and dry with a soft cloth. Remove any dirt and dust, and check the cooling vents for obstructions to ensure proper ventilation.
- If the V-Tex Standalone chiller is not in use for more than two weeks, drain the water from the unit. Clean the chiller as described and leave the lid open to allow air circulation and prevent odours. Store the unit in a dry, indoor location.

6.4 Maintenance Warnings

- i. Check Lid: If the system detects any obstruction or imbalance, it will prompt you to check the lid.



- ii. **Water Level Error:** If this message appears, it may indicate less water. Move to the next page by pressing the arrow button at the bottom right corner. It would advise adding more water. Add water either to the cooling chamber or through the tank cover. Stop adding water when you hear the beep sound.



6.5 Troubleshooting

Problem	Possible Cause	Action Required
The display is not illuminated	Isolated at the supply.	Check isolator & switch on.
	Power lead not connected.	Check and rectify.
	Fuse blown in the IEC socket.	Check fuse & replace.
	Loose connection inside V-Tex.	Contact V-Tex service.
	Connected to the incorrect voltage supply.	Check the rating plate voltage.
Initialisation time is 0:00	The water is not cool enough.	Ensure the system remains plugged in to allow ice formation and cooling to below 2°C.
Drinks are not cold enough	The outside temperature is high	The system uses intelligent algorithms to determine the required cooling. If the temperature is very high or the fluid bath is not sufficiently cold, cooling times will be affected. Allow the system to develop ice in standby mode before cooling.
	The water is not cold enough	
System won't run	No Power	Check isolator & switch on.
	Insufficient Water	Check and rectify.
	Lid open	Close lid (push-push)
	Motor/ Drive train malfunction	Contact V-Tex service

Water appears dirty	Temperature too high	Wait until the temperature is below 2°C
	Water filter blocked	
System Housing Feels Warm	Contamination	Check for presence of contaminants, clean and replace water if necessary.
	Normal level	It's usual for the sides to get slightly warm. No action needed.
or	Condenser blocked with dust	Contact V-Tex service
Temperature Exceeds C	Air gap restriction	Check air gap & clean. This should be at least 20mm.
	Fans not working	Listen to system/observe on screen warnings. If the system is too warm and the fans are not running Contact V-Tex service

No Ice Or Fluid Bath is "warm"	Ice not formed	Confirm the temp. of the bath is <2°C via the on-screen. If this is too high consult below.
	Power disruption	If the power has been disrupted the ice may have melted, allow the system to run in standby mode for 4-6hrs.
	Start-up period	The unit will take 4-6hrs to form ice. This is normal.
	Refrigeration Malfunction	If the system has been switched on without disruption and no ice has been formed/ the temperature is too high, this
	Ice Sensor Malfunction	may indicate a fault. Report to maintenance.
	Too much Ice	If there is excessive ice formation, do not use the system, this can result in further damage. Switch off and drain for a 2hrs (min), then refill and restart the system.
Drink Holder not spinning	Obstruction/ Foreign Object	Carefully check for foreign objects. Remove and check for damage.

Excess Noise (during cooling cycle)	Holder Broken	Check for damage. If broken the holder has to be replaced. Contact V-Text service
	Motor Malfunction	Listen to establish if the motor is turning. If not report to maintenance.
	Drive Train (wear & tear)	If there are no other signs of obstruction and the motors can be heard, this may indicate drive train wear. Contact V-Text service
	Spring is jammed	Remove the holder (see online guide) and check the springs for damage. Reposition the holder and check to see if the issue is resolved.
	Drink not secure	Check the drink is gripped securely. Ensure only round drinks are used.
	Too much Ice	In rare cases excessive ice can build up, and restrict the holder. In this case do not use the system, this can result in further damage. Switch off and drain for a minimum of 2 hours, then refill and start-up the system.

Excess Noise (Standby)	Obstruction/ Foreign Object	Carefully check for any foreign objects. This can be dangerous. Remove and check for damage to the holder.
	Holder Broken/ Imbalance	Check for damage. If broken the holder is easily replaced (see the online guide).
System unstable/ Rocks / Vibrates during spin cycle	Fans operating	The cooling fans will run intermittently. This is normal. If this noise becomes excessive Contact V-Text service.
	Incorrect bottle type and/or bottle not correctly inserted.	Only round bottles (viewed from above) are to be used. These must be fully inserted.
	Obstruction/ Foreign Object	Check for foreign objects and damage. If damage is suspected contact Enviro-cool for advice.
Drink is not secure in holder	Holder Broken	Remove the holder and check for damage. If the holder is broken it may become unstable and/or fail to grip the product. If this is damaged contact Enviro-cool for a replacement.
	Grip levers in incorrect position	Contact Enviro-cool for a replacement.

	Broken Holder	Check for damage. If broken the holder is easily replaced.
System Beeping	Water level indicator,	Refer to section on filling and/or on screen instructions.
Difficult to Roll/ Move	Wheel broken	Check for damage or jammed wheels.
	Adjustment feet need lifting	Raise feet by screwing it up or down
	Uneven surface, feet not correctly positioned.	Adjust the feet to ensure the system is stable before further use.
System unstable/ Rocks when pressure applied	Obstruction/ Foreign Object	Carefully check for foreign objects. Remove and check for damage.
Door will not Lock	Latch broken/ obstructed	Carefully check for signs of damage or obstruction. Clear obstructions. Report damage to Enviro-cool.
Door will not open	Lifting (incorrect motion)	The latch is push-push. Push to open the lid.
	Latch broken/ obstructed	Carefully check for signs of damage or obstruction. Clear obstructions. Report damage to Enviro-cool.
Touch Screen Unresponsive	Recalibration Needed	Switching the system off (>30s) then restarting will recalibrate the touch display. If the problem persists, Contact V-Tex service

Note: V-Tex Standalone are intended to be permanently switched on, just like a standard refrigerator, during standby mode they use minimal energy to maintain the temperature and water quality. For contacting the manufacturer go to www.V-Tex.cool/contact

COMPANY/ DEALER CONTACT:

